

### Insights and highlights from Anderson ANDERSONGROUP.CO.UK THEHARDHAT

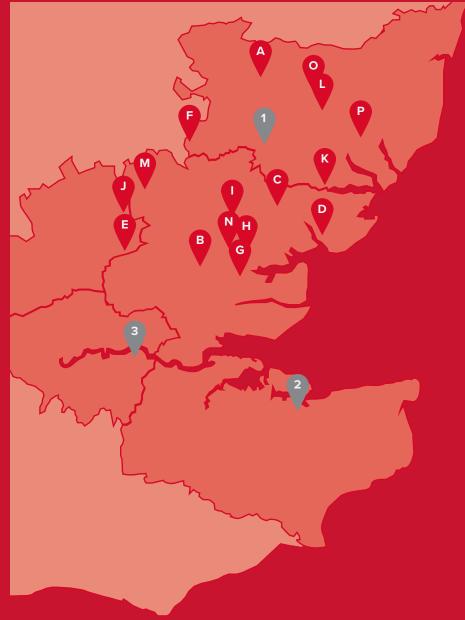
**APRIL 2022** 

#### CONSTRUCTION SITES

- A BARTON ROAD, THURSTON
- B CHELMER WATERSIDE, CHELMSFORD
- C CHITTS HILL, STANWAY
- D COLNE MEADOW, BRIGHTLINGSEA
- E GILDEN WAY, HARLOW
- F GREAT WILSEY PARK, HAVERHILL
- G LIMEBROOK WAY, MALDON
- H WYCKE PLACE, MALDON
- I MEADOW VIEW, SILVER END
- J NEWLAND AVENUE, BISHOP'S STORTFORD
- K RIVER REACH, MISTLEY
- L ST GEORGE'S PARK, NEEDHAM MARKET
- M HENHAM ROAD, ELSENHAM
- N THE MULBERRIES, WITHAM
- O THORNEY GREEN ROAD, STOWUPLAND
- P HENLEY GATE, IPSWICH

#### **DEVELOPMENT SITES**

- 1 CHILTON PLACE, SUDBURY 2 FAVERSHAM LAKES, FAVERSHAM
- 3 THE QUARRY, ERITH



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### **Contents.**

**Business Insights** Mark Anderson

**Business Update** Andrew Jay

**Glenn Potter** Business is thriving

**Steve Howe** A bright future for Anderson

**Darren Carter** Investing in machinery

Going for Gold Award success for sales

**Community Focus** Grassroots support and career talks

**Stork News** Introducing the Anderson babies

**Top Story** Meet the Vella fellas

Long Service Clocking up the years with Anderson

**Feature Focus** Working together to boost mental health

**Bird's Eye View** An overview of The Quarry, Erith

**Snapshot** A day in the life of Katrina Cullin

**Forming Foundations Together** Paul Davies and Dave Cartledge

**Photo Focus** Meet the Maldon men

**Staff Profile** Richard: Knight of the Round Table

**The Famous Five** Meet the Estimating Team

**Feature Focus** Apprentices benefit from boost to scheme

Staff News Health & safety awards and new starters

The Anderson Bike Ride Saddle up and secure your place

**Consultant Profile TateHindle** 

SiteStak Neat, tidy and safer than ever

**Supplier Profile** Drainfast

A Fond Farewell Mark Payne



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# **Collective achievements are something to be proud of.**

Welcome to the fourth edition of The Hard Hat – our Easter Edition.

As both Chairman and Founder of Anderson, I am delighted to advise you that our business continues to thrive and, as I write this feature on the last day of our business year, I thank everybody involved for their contribution to what will be a very successful year of trading.



The year has, once again, presented us with challenges which we have risen to across the board which is great to see. Without question this is because of our policy of reinvesting back into our business to ensure we have the resources to expertly conduct our activities and successfully deliver our products and services for our clients and customers. This, in turn, leads to repeat business and growth.

The Hard Hat epitomises everything we stand for and celebrates our



collective achievements and I thank you all for your hard work and commitment. I wish you and your families a Happy Easter.

Finally, I am sure you will join me in extending our heartfelt thoughts to the people of Ukraine as they face challenges which are unimaginable to us.

Turn to pages 36/37 to find out how we're supporting the people of Ukraine.

### 66

I thank everybody involved for their contribution to what will be a very successful year of trading."

## **Celebrating what** we achieve together.



As I put pen to paper on the last day of our business year to write this piece for The Hard Hat, I am delighted to advise that through our collective efforts, we have not just achieved the targets we set for ourselves in terms of health and safety, quality and client and customer satisfaction we have bettered them.

Once again we have won award after award from external bodies who recognise just how good we are and this is high praise indeed.

Alongside this, financially the year has been strong despite the choppy waters we have had to navigate caused by global events outside of our control.

However, because we have great people, doing great things, doing the best job that they can, we prosper and get stronger - so my heartfelt thanks go to you all.

Once again this edition of The Hard Hat exemplifies what we stand for and it showcases how good we are.

I enjoy the active part I have in compiling and editing the contents of The Hard Hat. It is full of great stories about our great people, our great supply chain partners, our great clients and our great customers. In short, it is a celebration of what we achieve together.

great things, doing the best job that they can."

In this edition, we particularly focus on our colleagues who have worked with us for many years, as this is both important to our success and motivational to younger and newer members of our team. It helps them to see what they could achieve in their future careers.

I sign off by once again thanking you all and telling you that I could not be more proud to be your CEO because of you and your remarkable achievements.

#### Thriving Business Glenn Potter.

Coronavirus has had a significant impact on businesses across the construction industry in the last two years. But here, Managing Director of the Development Business, Glenn Potter, explains how Anderson is not just surviving – but thriving – despite ongoing challenges.

The world continues to weather the ongoing effects of the pandemic.

And for the construction industry, there remains several challenges that include increased material prices, supply chain disruptions and a skills gap alongside pressure to deliver housing to service demand.

But despite the upheavals across our sector, the Development Business has had a very successful year – exceeding our pre-pandemic levels.

Turnover for this financial year is up by more than 22% on last year – and forecast to increase by 44% going into 2023. Unit completions are up by more than 35% compared to last year and forecast to increase further year-on-year as planning on the next phases of The Quarry in Erith and Faversham Lakes, Kent, get approval.

So how have we kept momentum?

Firstly, the restructure in January 2021 gave us improved efficiencies and this, coupled with the tireless amount of work the team have put in, has enabled us to deliver an excellent performance.

Secondly, we maintain a strong relationship with our supply chain – and this has kept material shortages to a minimum and allowed us to keep on track.

Thirdly, staff sickness has been kept under control thanks to the stringent Covid health and safety policies we implemented during the peak of the pandemic.

And we have bolstered our teams across the whole business

### 66

Turnover for this financial year is up by more than 22% on last year – and forecast to increase by 44% going into 2023."

through our well-respected apprenticeship scheme.

Finally, the future pipeline of opportunities is very strong, and our homes are being snapped up.

As you will see in this edition of The Hard Hat, we have the latest on our development at The Quarry in Erith on pages 20/21 and you can find out more about how the Sales Team are working at the Faversham development with our Day in the Life feature on pages 22/23.

### Bright Future Steve Howe.

Business is good for the Construction Business at Anderson. Here Managing Director of Anderson Construction, Steve Howe, shares the good news and takes his hat off to those demonstrating excellence in the sector.



### 66

Building Value Together is an ethos that celebrates our collective achievements, and everyone plays a part in that."

I am thrilled to share the news that this financial year ending March 31st, with all of the challenges we have endured along the way, we will exceed our pre-pandemic levels, reaching an all-time high of £75million of turnover.

This has been supported by the restructure in January 2021, our improved efficiencies, and the tireless amount of work the team continuously put in. I thank every one for their dedication, commitment and support. The future looks just as bright with a healthy order book for 2022/23 and with much work secured since the last edition.

We are delighted to be working with a new client, Bloor Homes, to provide Section 278 and Section 38 works for its stunning collection of luxury homes in the historical village of Elsenham.

We are also continuing our partnership with Redrow Homes at Silver End on the next phase of infrastructure and groundworks at their Meadow View development.

On the Crest Nicholson development at Henley Gate, lpswich, we have secured work to deliver the next phase of Country Parks and on their development at Wycke Place, Maldon, we have started work on phase two infrastructure and groundworks. At Erith Quarry, our joint venture with L&Q, we have started on the next phase of complex construction works involving remediation, infrastructure, groundworks and concrete frames, creating more than 250 quality homes.

For Anderson O&U, we also continue with the next phases of work at Faversham Lakes.

Although there are hurdles ahead – none more than the recent diesel changes – we are thrilled with the future pipeline of opportunities and the ability of our site teams to continuously deliver quality work, safely and on time.

Finally, I'd like to thank Managing Surveyor Paul Williams for 21 years of dedicated service following his decision to move on to pastures new at the end of January. Investing in machinery **Darren Carter.** 

As the financial year March 2022 comes to a close, it's time to reflect on what an amazing year the Group has had. Our construction business will achieve a record high turnover for this year, this has been reflected in MAP Plant with our turnover exceeding £10million.

The collective effort of our teams and our suppliers, such as Greenshields JCB, Hos Plant, Ernest Doe and our numerous plant hire providers, is something for us all to be very proud of. Not only have we achieved record



levels of turnover, but we have achieved this in very unusual times.

I would like to thank everyone involved and look forward to working together in the future.

MAP has placed more than £4million of plant orders for excavators, dumpers, rollers, mini diggers and vans to meet our increase in demand in the coming year. We have recently purchased a mixture of 14-tonne, 16-tonne and 22-tonne tracked JCB excavators from Greenshields JCB to join our fleet or more than 50 JCB machines.

One of the challenges we face this year is the change to tax levy on red diesel. This change brings a significant cost to the Group. We are currently working on solutions to improve site security as well as working with our suppliers to look at options of how we can reduce our fuel costs.

#### 66

MAP has placed more than £4million of plant orders for excavators, dumpers, rollers, mini diggers and vans to meet our increase in demand in the coming year."

Our new plant helps this by meeting the latest emission standards which, in turn, reduces our fuel consumption and the carbon we produce.

With plans to extend our Grays HQ building, and improve office and workshop facilities, combined with the Group predictions and workflow, we look forward to a exciting new financial year.

## Anderson strikes gold.



The team at Anderson is celebrating after being awarded gold in one of the industry's most soughtafter award categories.

Anderson has achieved the 2022 satisfaction rate and Faver Gold Award for customer satisfaction from In-house, one of the leading specialist research and consultancy agencies focusing on the new build and construction industry. In-house describes the Go Award as one that: "recogr housebuilders that put cus

The award is particularly special as it is only awarded when a company has a customer recommendation score of 90% or above and Anderson's sits at 96%.

Katrina Cullin, Head of Marketing<br/>and Sales at Anderson, said: "We are<br/>so proud to have won this special<br/>award for the second year running.these housebuilders make the<br/>experience as seamless and easy<br/>as can be. Not only that, the high<br/>level of customer recommendation

"To have a score of 96% is something to be very proud of and really highlights the hard work and dedication to such high standards by everyone at Anderson. "A big thank you to all of our teams for the continued hard work."

Anderson's development at Chilton Place, near Sudbury in Suffolk, achieved a 100% customer satisfaction rate and Faversham Lakes in Kent scored 96%.

In-house describes the Gold Award as one that: "recognises housebuilders that put customers at the heart of everything that they do in order to ensure each and every experience lives up to expectations.

"Buying a new home is rated as one of the most stressful experiences in our lives, but these housebuilders make the experience as seamless and easy as can be. Not only that, the high level of customer recommendation evidences good build quality, great design and aftersales support that builds confidence."

The team is also thrilled that Anderson's annual customer satisfaction survey, conducted



independently by In-House, has found that more than 90% of Anderson customers would be happy to recommend them to a friend, family or colleague.

Glenn Potter, Managing Director of Development at Anderson, said: "We are grateful to all our customers for their invaluable feedback and thank them for taking time to complete the customer satisfaction survey.

"We're incredibly happy to have been awarded gold for customer satisfaction once again.

"This really highlights the attention to detail Anderson employees give to their work and shows how well our teams operate together, making sure that everything we do is carried out to the highest possible standards.

"I want to thank all of our teams for their continued dedication and hard work on behalf of Anderson."



## **Community**.



## Inspiring the next generation

An important part of Anderson's Corporate Social Responsibility (CSR) is delivering career talks to students.

In partnership with the Economic Development team at Rochford District Council and Enterprise in Education, Anderson has delivered workshops at three schools.

Training Manager Steve Hammond and Health and Safety Administrator Kelly Jones have attended events at The Sweyne Park School in Rayleigh, Greensward Academy in Hockley and The King Edmund School in Rochford.

Steve said: "We run a variety of exercises to get pupils involved such as, designing a housing development and a practical drainage course in which they compete against each other.

"The aim is to promote Anderson as a business, and construction as an industry.

"One of the first questions I ask at any session is 'who is interested in a career in construction?' and no-one really puts their hand up. At the end I ask again, and at least a quarter of the pupils will raise their hand. It's really satisfying to see.

"We receive a lot of excellent feedback and tend to get a few CVs later in life from pupils who were inspired by Anderson's workshops."

Community engagement

If you are involved in an organisation, charity, school or club and are looking for some additional support, Anderson is keen to hear from you. As part of our ongoing community work, Anderson wants to help give back to the community.

Please contact Bethan Skeates via email to b.skeates@andersongroup.co.uk with details.

## Stork news.

### Bumper baby news for the Anderson family

We love hearing about the lives of our staff beyond their roles at work.

It's always especially joyful to hear baby news and this edition we have two bouncing new additions to introduce.

A big congratulations to Anderson Site Manager Nathan Gillie and his partner Jessica Harris who welcomed baby Arthur on January 19th. Arthur was born weighing 10lbs and his delighted Mum and Dad told us:

"After a quick labour Arthur has settled into the family really well. His big brother Alfie is in love with him and enjoys helping to look after him."

Congratulations also go to Anderson Project Engineer Bartlomiej Lewicki and his wife Joanna after the birth of baby Oscar at the end of last year, on October 8th.

Oscar, who is a little brother for the couple's older son Philip, came into the world weighing just over 8lb and is keeping the family very busy.

Proud dad Bartlomiej gave us an update:

"All of us impatiently waited for the arrival of baby Oscar in October. Our older son Philip will be four years old very soon and his reaction was incredible – lots of love and cuddles.

"However it did not last long until he had realised Mummy's and Daddy's time has now been split between him and his little





brother. He loves Oscar to pieces, but you have to keep an eye on them two all the time!

"Oscar has been growing very quickly, smiles a lot and he now seems to be bored laying down or being on his tummy, impatiently waiting to see the world from a different perspective. "Our lives got very busy and running a bumpy schedule at times, but we can't imagine it to be any other way."

We're delighted to hear that Arthur and Oscar have already made such an impact and who knows, we might even see them in hard hats one day!

## Meet the Vella fellas.

AND

There is a great expression used in the most complimentary of ways: "Your reputation precedes you Sir/Madam!"

It means people have heard things about you before they have actually met you.

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Phil Vella is one of these people - a well-respected, hardworking, and committed family man.

With 20 years of service to Anderson and a voice both audible and distinctive from 200m, you know when Phil is 'on site'. Phil started with Anderson Construction at Colchester Hospital, Turner Road, in 2004. With a background in driving machines on demolition sites, he immediately made an impact.

Phil likes to keep busy. He is an experienced Machine Operator and he knows that if his machine is idling we are not earning money – he likes to get the job done. If you are in his 'gang' and you do not share this view, you will be told! Alongside this though, Phil is full of fun with strong opinions, and sharing the canteen with him is an experience not to be missed. His stories are legendary, and your life will be much richer for knowing him.

Fortunately for us, there are more Vellas than just Phil. Phil and his wife Suzanne, who were married in 1992, brought three boys into the world – Lewis, 27, an Accountant, Matt, 25, an Anderson Site Engineer, and Jack, 23, an Anderson General Foreman.



To say that they are close is an understatement and their strong relationship is clear with jokes, laughter, compliments, criticism and shared thoughtful moments aplenty.



Undoubtedly, their bond comes from shared experiences. Jack describes his early life as "full of constant adventure. We lived near a farm, so we were always climbing the farm machinery, going fishing, riding bikes down to the beach and driving remote control cars around the fields. It was a lot of fun, and we would end the day pretty muddy, much like we do now when you come to think of it."

Matt added: "It was always sad when the weekend came to an end and we had to go to school. I think we thought Dad had the dream job really because, while we were in a classroom, he still got to be outdoors doing something physical."

It's no surprise therefore, that in 2014 at 17, Matt started working for Anderson as a Trainee Groundworker. He is now a qualified Site Engineer based at Mistley.

In 2016, at 17, Jack signed up for the Anderson Apprenticeship Scheme as a Trainee Groundworker. Six years later he is a General Foreman, and in the last few months he has managed a site on his own. Both Jack and Matt always turn to their Dad when making big decisions, and it was Phil who suggested there were opportunities at Anderson. Both Jack and Matt say it has been a great move for them, and it has provided them with opportunities to progress their careers. Recently, Matt and Jack bought a house together in Kirby Cross and at the weekends spend their time renovating the property, as well as getting roped into helping renovate Phil's Grade II-listed cottage, along with their brother Lewis who lives nearby.

With no wish for sympathy, the Vella's story is particularly poignant, as very sadly in 2013, the boys lost their loving Mum, and Phil lost his wife Suzanne to cancer when she was only 45. Since then, Phil has brought up the boys on his own.

He said: "It obviously left a void. She was an amazing woman and although I couldn't fill the gap she left, I did everything I could to make her proud. They are everything we could wish for in sons, and I am very lucky to have them."

## **Clocking up the years** with long service awards.

We have a tradition within Anderson of recognising long service, as we feel it is so important to genuinely thank people for their commitment to our business. This long service is a very good sign that the relationship between employer and employee is strong and our record in this regard is great. In fact, 27% of our colleagues have worked for Anderson for more than 10 years which is something we can all be proud of.

To ensure that this long service is celebrated, on April 27th, Mark Anderson and Andrew Jay will recognise the milestones of Ron Sant – 30 years, Steve May – 25 years, Rob Deans – 25 years and Scott Keeble – 20 years with a ceremony in the Chelmsford office reception area. Here, from meetings held with Andrew Jay, Ron, Steve, Rob and Scott reflect on their time with Anderson.

#### Ron 'Rocket' Sant

Ron, better known to us all as Rocket, is married to Paula, who he describes with real warmth and pride as "a brilliant woman" who offers him her total support, always there to listen and totally responsible for keeping him sane! Rocket and Paula are the very proud parents of Lee, Kate and Aaron and grandparents to Ayse, Esme, Vinny, Tate, Jaydn, Jessica, Ava, Karis and Jeffrey. It is clear that family is everything to Rocket and that he and Paula are a great team.

Born in Haringey, Rocket moved to Southminster and attended St Leonard's School. On his 16th birthday, he decided it was time to leave school and he became an apprentice to Booth and Brookes Foundry in Burnham-on-Crouch earning £23 a week. 'After a few years, he heard that his now late brother Raymond was earning £19 a day on building sites, Rocket knew a change of career was called for and so began his life in construction. Back then, building sites were a world away from what we see now. Everything was 'hand bauled' - the bags of cement, the bricks, the blocks, the timber - everything. Rocket remembers that whenever a lorry pulled up, everyone on site would run! Welfare on site was nonexistent - no toilets, no canteens, no drying facilities and no PPE.

After working for several firms, in 1992, when driving through Chelmsford, Rocket saw an Anderson van and took a note of the telephone number. The next day he had an interview and on the following Monday he was taken on as a Gangerman and started on site at Tiller Road on the Isle of Dogs for Anderson. Time on sites including Becton, Noak Bridge, Gillingham, North Fleet, Grays, the Electron, Poole, Basildon, Poplar, Colchester, Haywards Heath, Lowestoft and Ongar, saw Rocket progress in his career to Senior Site Manager and he now runs our operations on the Crest Nicholson site in Maldon.

Rocket says that he loves working for Anderson and, over the years, has met great characters and a few \*\*\*\*ing idiots, made great memories and lifelong friendships. A hard taskmaster for sure, one of his famous quotes is "Would you accept that work at your house? No, you wouldn't, so now do it properly!"

This commitment to quality has been recognised by many of our clients. The NHBC, Crest Nicholson CEO Peter Truscott and Jason Honeyman, CEO of Bellway, have individually thanked Rocket for his commitment and attention to detail.

With family and fishing being Rocket's passions outside of work, three key words come to mind when thinking about him – genuine, decent, proper!



14 ANDERSONGROUP.CO.UK

As well as his day-to-day role, he has been involved in various extra activities such as supporting the Anderson Bike Ride and the recent 24-hour fishathon in aid of mental health charity, The Lighthouse Club.

He said: "Over the years, I have gained a lot of experience, knowledge, understanding and passion about what I do, but of course I am still learning. I like to think I manage people in the right way – because after all, it's all about the people and the team, they're the ones doing the work.

"It has been a challenging and rewarding 30 years and I've always felt supported by the management team, they really look after people."

Rocket also credits his family, especially his wife Paula, for their support.

Rocket, thank you so much for everything you do and for your long service!



#### **Steve May**

Better known as 'Stella' Steve, this is a man who is known to many members of the public – motorists in particular – as the face of Anderson. This is because he runs our specialist off-site highway works known formerly as S278 works. Each day, he and his team – son Harrison May, Kieran McNamara, Rob Matson, Michael Waylen, Nick Tanner, Paul Eaton and Jack Coldwell, work on the public highway managing motorists who are disgruntled about being inconvenienced.

How does Steve deal with this?



He just smiles constantly and tells people he is simply doing his job. Often the same motorists and homeowners pass, and Steve and his team win them over with smiles, 'tipping of hats' and general good humour and they are regularly rewarded with gifts of cake, drink and food. Occasionally, the gifts are not so welcome. Steve recollects all sorts of objects being thrown at them in the past including on one occasion a dead pheasant. For Steve, health and safety is his top priority, and working closely with Chris Wheelwright, all his works are carefully planned and expertly delivered.

A Writtle boy, Steve quickly put school behind him, and wanting to wear all the 'right clobber' as he calls it, his first job was on a market stall 'fly pitching' clothing and fruit and veg. Steve's witty banter and quick sense of humour has all the hallmarks of these beginnings!

By his mid-20s though, something a little more stable was called for and in 1991, his friend Dwayne Jasper got him a job with Anderson and Steve started on site with 'Ivan the Terrible' at Welwyn, From here Basildon, Abridge and Stevenage followed, and in 1996, Steve's ability was recognised, and he was promoted to General Foreman and took over the running of the Stevenage job. Although it was 1996, Steve recalls that it was all a bit rough and ready on site in those days. However he could see the benefits of good health and safety and he really pushed for improvements in this area. With Ray Barry as his

visiting manager, Steve moved onto Shenley, Chadwell St Mary, Bishop's Stortford, Cambridge, The Garrison and Silver End.

With the emergence of the need for more and more complex offsite works and the adoption of new working practices, the business decided that a specialist team needed to be assembled, and Steve was identified as the perfect person to deliver these complicated works which he does to this day.

A committed father, Steve is dad to Harrison, Elliott, Dominic and Eviebiba and his love for them is so clear. That love is reflected back, and Steve says this love makes him the "wealthiest man in the world".

Steve's approach to work is inspiring. He says "every day brings its challenges, but I find solutions not problems. Actions, not excuses".

Steve, you are a joy to have as part of the team. You say "Be Unique" – you are – thank you so much!

So back to that name Stella Steve...yes, it's the name of a beer that Steve may enjoy but to us Steve, you are 'Stellar Steve' – meaning 'of the stars'! You are a star – thank you for your long service.

#### **Rob Deans**

Rob is such a role model for young new employees to Anderson. Starting work for us as a Trainee Site Engineer, 'A-Chain Boy' – Mark Anderson quickly identified Rob's capability and supported him through college to complete both an ONC in Civil Engineering and then, an HNC in Construction. Rob is now a Project Manager for us.

A Chelmsford boy, who now lives in Great Waltham with his wife Lynsey and their German Shepherd dog Benji, Rob loves his golf and he can be seen most weekends playing the tough Purdis Heath course in Ipswich where he is a member. It is a beautiful course where nature abounds, and Rob finds real peace and time to unwind as he makes his way around the 18 holes.

As a Site Engineer for many years, Steve has almost visited every site we have ever done and through this, he knows everyone that has ever worked for us. Stand out characters for Rob are Ray Barry (now retired) and Rocket for whom he has the greatest of respect. Although no longer with us, at a time when health and safety was not quite the priority it is now, Rob tells a brilliant story about how Cathal McNulty invented a device for applying the frost protection layer to a recently poured concrete floor. This involved Cathal swinging around in a cage suspended from a tower crane – and it was known as 'Cathal's magic carpet' – ask Rob for further details and on no account use this method now!

As our works became more specialist and technically demanding, a different skillset



needed to be developed to run our complex projects. With both the benefit of on-the-job training and the rigour required by college learning, Rob's natural next step up from site engineering was into Project Management which he now does for us. Rob's claim to fame is that as a first-class Site Engineer, all the buildings he has ever set out for us have always been on the correct side of the road...or near enough!

Rob, you are a great ambassador for us. A true example of what can be achieved through hard work and effort. Thank you for your long service.



#### **Scott Keeble**

The Oxford English Dictionary definition of the word 'calm' should be amended to read... Scott Keeble.

It does not matter how much is going on, what is going wrong, how many different people are demanding his attention or whoever is shouting their mouth off, Scott's pulse will be ticking over at 30 beats per minute, and he will remain unruffled.

Scott and his wife Marion have two children Ted, five, and Rosie, one, and they live in Colchester. A clearly devoted Daddy, it is clear that Scott works hard for his family, takes these responsibilities very seriously, and providing for them is important. Ted is glad they live in Colchester because the town has a zoo and Ted loves a trip there. So much in fact, that the Keebles have a family membership and great family time is spent there. Perhaps Scott's observations of the animals' behaviours come in handy when dealing with site-based antics Monday to Friday – ask him!

Leaving school at 16, Scott worked in a plastics factory in Tollesbury but that was not going to keep his interest for long. With family connections at Anderson at the time, Scott was offered a job as a Trainee Groundworker at Brentwood in 2002.

Immediately Scott could see opportunities for himself, and his thoughtful approach to the hard work he was presented with made it easy for him. Scott advises that he learnt more from watching others get it wrong to start with than he did from people showing him how to do it. Because he was young, his colleagues assumed he didn't know anything. He used this to his advantage by learning quickly and then doing the jobs he was tasked with speedily and efficiently. This was soon noticed by his supervisors. He also realised that by talking to others in the way he wanted to be talked to, he could explain to people what needed doing and, more importantly, why it needed doing. Success beckoned.

After only three years, aged 20, Scott was being asked



to look after small jobs and in 2007 he was running groundworks sites for Anderson; a remarkable achievement.

Scott managed the Barratt's site in Ipswich, moving onto many others including Gants Hill, Stanway, Mistley, Witham and Silver End.

Scott, still only 37, has taken up all the training he has been offered, wants to progress in his career, and he can see the opportunities that Anderson can offer him.

When not at work or at the zoo, Scott plays Sunday League football very competitively and really enjoys the team's camaraderie.

Other down time is spent running and he talks casually about doing nine milers. Fair play!

So, what about this now legendary calmness? Where does that come from Scott? Typically, he doesn't comment on this! He just serenely sits there and wryly smiles back.

Scott you are our very own Zen master – thank you for your long service.

## Working together to boost mental health and wellbeing.

The construction industry is used to hearing the phrase health and safety. At Anderson, we have long championed the wellbeing of our workforce; beyond physical health to the vitally important subject of mental health.

When it comes to wellbeing, it is important to remember we can all help each other, whether that's chatting to a colleague over lunch, taking a walk round site with a workmate, or signing up for a charity event together – connection is key to feeling that you are valued, supported and seen.



This year's Mental Health Awareness Week, from Monday, May 9th, to Sunday, May 15th, looks at the theme of loneliness – something many of us have felt over the last two years as our social interactions were impacted by the pandemic.

#### **Positive impact**

We know how important it is to build friendships and get active in our community. Feedback from our much–loved annual charity bike ride, or the recent charity fishathon, shows the positive impact that coming together, having fun and helping others can have.

Getting out in the fresh air and working together on a common goal can be a massive boost to your wellbeing – both mental and physical.

Small moments are just as important as large-scale events, everyday encounters in our offices and on site also create an atmosphere of belonging and friendship.

#### Making a difference

We are encouraging conversation, implementing strategies to support workers and reducing the stigma surrounding mental health.

Our team know that a simple "how are you?" or "do you need any support?" makes a big difference and can spark a worthwhile conversation.

We are reintroducing events such as breakfasts where colleagues can take a moment to catchup over a coffee, share their thoughts and chat to someone new. These catch-ups happened before the pandemic and we're on a mission to bring them back. To support everyone, we have formal and comprehensive support systems in place and suggestions are welcome.

#### Help and support

On joining Anderson, employees receive information on the Employee Assistance Programme – an independent resource where they can seek help and support.



This includes emergency financial aid, for example a food shop, support with making a down payment on a rental, advice on debt management, occupational health and mental wellbeing. The service now includes a text and phone line. It also includes beacon safe spaces for people to come together as well as the app which provides support to those when most needed and guidance on legal and tax matters.

Support comes in many shapes and forms, so three years ago we partnered with a local company to provide employees with face-to-face counselling. This support is available to all employees – reach out to your manager and/or HR to see what support can be put in place.

Mental health first aiders operate across the business, who can signpost staff to professional services and support groups.

At Anderson, we are creating a working environment where employees feel comfortable, supported and valued. It is part of the Anderson Way.

#### Where can you get help?

- CONSTRUCTION INDUSTRY HELPLINE www.constructionindustryhelpline.com info@lighthouseclub.org | 0345 605 1956 Text HARDHAT to 85258
- MATES IN MIND
  www.matesinmind.org | 02035105018
- MIND'S GUIDE TO WORKPLACE MENTAL HEALTH www.mind.org.uk
- MENTAL HEALTH FIRST AID ENGLAND mhfaengland.org/
- HEALTH IN CONSTRUCTION LEADERSHIP GROUP
  www.healthinconstruction.co.uk
- HEALTH & SAFETY EXECUTIVE www.hse.gov.uk
- You can call Samaritans any time day or night on 116 123

#### Could you be a mental health first aider?

Richard Knight, Head of Health, Safety, Environment and Quality at Anderson, who trained to be a mental health first aider two years ago, said: "We want to ensure we continue to discuss mental health and how it can affect us all. If you want to learn more or are interested in becoming a mental health first aider, please contact a member of the HR team."

## THE QUARRY: An Anderson legacy in the making.

The Quarry, being developed in partnership with L&Q, is an ambitious, state-of-the-art development of 849 homes and is well on track for its completion in May 2025.

To date, 223 of the planned 849 residential units are completed and fully occupied, with work now pushing forward towards the exciting next phases of the development.

Production Manager and long-time Anderson employee Ian Cunnane said: "With the first 223 homes being fully occupied by the end of March, work is continuing on Parcel 1, which includes a further 145 residential flats and a commercial unit. That's all now well underway with Block A consisting of 32 private units and the rest allocated as housing association properties.

"Parcel 3 is also now deep into development with a total of 52 housing association flats and 31 private flats, which we hope to see completed and occupied by the end of March, into April 2023. This area of the site also includes eight private houses and 23 housing association properties which we're looking forward to seeing in their finishing stages." Every day on site, on average there are around 150 workers – 40 of which are Anderson employees.

lan added: "We are coming towards the completion of the incredible primary school, which really must be seen to be believed. It's a stunning building that will house 630 students and is due to be handed over to the Department for Education in June, which we're really proud about.

"Everyone working at The Quarry is incredibly proud to be part of this multi-award-winning fantastic project.

"We will look back on this as part of Anderson's legacy. It's a site that really does blow people away. It's ambitious, forward-thinking and a privilege to be involved in.

"It's not just the homes and buildings but details that will really help bring this place together, creating meaningful, community spaces such as the 3.4-acre ecology area complete with three balancing ponds.

"There's a lot of pride in this project and plenty of reason for it to deserve the attention it gets, including awards such as Regeneration Project of the Year from two separate awarding bodies."

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## A day in the life.

#### Katrina Cullin Head of Sales and Marketing

Katrina has now been with Anderson for four years and has almost three decades of experience in sales. This – coupled with her extraordinary creativity and imagination – has transformed the sales division of the company. Here, she gives us a brief insight into her daily routine.

NH RE

I have always been a bit of an early riser and I love this part of the day. I usually take a long walk with my cocker spaniels Betty and Babs to clear the cobwebs and then, after a quick bite of breakfast, I am ready to face the rest of the world.

Once the Sales Team arrive and open the Sales Arenas, we always have a catch up at the start of the day. We discuss pipeline interest, plot progression, appointments in the diary and focus on target exchanges and sales for the week. We also review lead generation and plot availability in line with the build programme. We work closely with the site team, discussing build progress and plot access. This is vital for us to create that team spirit for our customers.



I rarely have time for lunch but might grab a sandwich on the go. The afternoon is spent in meetings with the wider team – technical, construction and commercial – to review more strategic areas of the business, including potential land opportunities and revenues to name a few!

Towards the end of the day, I check my inbox and deal with any outstanding emails, together with a final daily update from the Sales Advisors of any new sales and exchanges.

I like to end the day the same way it started – with a dog walk. It helps me clear my mind of work so I can focus on an evening with my family. I married my partner of seven years Keith in September, and we enjoy cooking together and watching a bit of Netflix. I have twin 25-year-old daughters who live with us, and he has a 12-year-old daughter who visits regularly so we often have a house full.

#### 06:00

#### 08:00

09:30

I get to work around 8am but work could be in the office or on site. If I am on site, I will take a brief drive around to check the site is presentable and take advantage of the quiet time to catch up on the previous day's emails before the madness of sales begins.

#### 11:00

I take a break for a coffee and review the current week's priorities, for example KPIs and sales strategies for our developments which involves liaising with our appointed agents and marketing meetings with our external partners to ensure we are targeting the correct audience. It is vital to understand our prospective buyers, ensuring our marketing strategy is on point.



**22:00** After nodding off in front of the television, I eventually make my way to bed for a proper night's sleep.

## WORKING TOGETHER AT Handley Gardens, Maldon.

A swan gliding on a lake is a thing of beauty. But it's the ugly webbed feet beneath the surface doing all the work. This is an analogy that Dave Cartledge and Paul Davies use to describe groundworks – the foundations beneath every beautiful house. But it is also a metaphor for expertise and excellence – which applies to how the pair manage the Limebrook site in Maldon.

Dave Cartledge has spent more than 40 years on a building site.

The Senior Site Manager for Anderson at the Taylor Wimpey development at Handley Gardens started his career as a labourer at 21 and, throughout his journey, a lot has changed in the sector.

But although Dave has embraced progression in health and safety and quality control, he still swears by traditional man management.

"When I first started in a management role I had a pad, pencil, timesheet and plant sheet," he said. "You simply can't do it that way anymore. There's far more complex record keeping involved. But one thing hasn't changed for me and that's how I maintain a relationship with the men on site.

"It's never suited me to be in an office and while I can see how beneficial change has been in terms of technology – saving time and money – I am still old-school so spend almost all my day on site."

This is where Dave's incredible partnership with Paul Davies, Site Manager on the same development, comes into its own.

Now 35, Paul started working for Anderson at 16 as an Apprentice and his career has flourished in a digital landscape.

This meant he has readily embraced advances in technology that have boosted efficiency, and improved health and safety.

However, because of the "Anderson Way" of mentoring – that revolves around knowledge transfer – he has also adopted approaches to teamwork that have worked well for the company for decades.

"We are a very close-knit team and that's largely because Dave and I have a great synergy of old and new," he said. "This is a 90-acre site, so it needs two Site Managers. He spends more time than I do on the ground, but we are in constant contact, and this helps us to manage efficiently.

"Essentially we do the same thing but have different skills and this creates an excellent partnership."

Paul's role involves forward planning, development programmes, client liaison and maintaining the reams of paperwork that keep the site compliant.



Taylor Wimpey FORMING FOUNDATIONS TOGETHER - Paul Davies and Dave Cartledge



Site Manager Paul Davies and Senior Site Manager Dave Cartledge on site at Handley Gardens in Maldon



Dave, meanwhile, deals primarily with managing the Groundworkers on site – which average 25 a day. He also keeps on top of quality control and liaises directly with Paul from the site on materials so together they can manage the supply chain.

Dave said: "We are always talking to each other, either face-to-face or on the phone. This allows us to plan the labour, meet moving targets and keep on top of lead times."

Paul added: "You might say the way we approach the job is a bit chalk and cheese. I'm the guy with the Apple watch with my calendar, emails, and contacts available on my wrist and Dave is the man who still prints out a boarding pass when he goes on holiday. But this is why we are such a great duo – we make sure nothing is missed so the work stays top quality."

The project in Maldon involves the build of 650 homes, 200 of which were built in phase one, 152 in phase two and a further 35 earmarked for phase three – all of which Anderson is providing the groundworks for.

This includes drainage, footing, substructure brickwork, concrete work, scaffold bases, patios, block paving and driveways for stylish Taylor Wimpey homes in a range of excellent finishes.

Dave said: "That's why I say we are like the swan. Our groundworks bit is the ugly muddy bits that you don't see. But they are vital – they are the bits that propel the whole beautiful thing forward."



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Top row (left to right) - Groundworker Robbie Bennett, Machine Driver Sergi Major, Groundworker Marion Guege, Groundworker Saulius Dumbliauskas, Groundworker Evaldas Numgaudis, Groundworker Charlie Lawrence, Groundworker Harry Markham, Groundworker Phil Barker, Groundworker Perry Dowman, Groundworker John Wells, Groundworker Paul Smith, Site Supervisor Billy Cakici, Machine Driver Brian Pitty, Machine Driver Razvan Diac, Machine Driver John Harvey.

Bottom row (left to right) - Assistant Site Engineer George Mutha, Senior Site Manager Dave Cartledge, Site Manager Paul Davies, Apprentice Taylor Dowman, Groundworker Wayne Nother on site at Handley Gardens in Maldon

## STAFF PROFILE: Knight of the Round Table.



When Richard Knight joined Anderson 10 years ago, he was confronted with a pile of paperwork almost five feet high on his first day. Fast forward a decade and the Head of Health, Safety, Environment and Quality has a superb operation – and a desk completely clear of clutter. Here he explains how he and his team work as a "well-oiled machine".

My job isn't something you can explain in a few words.

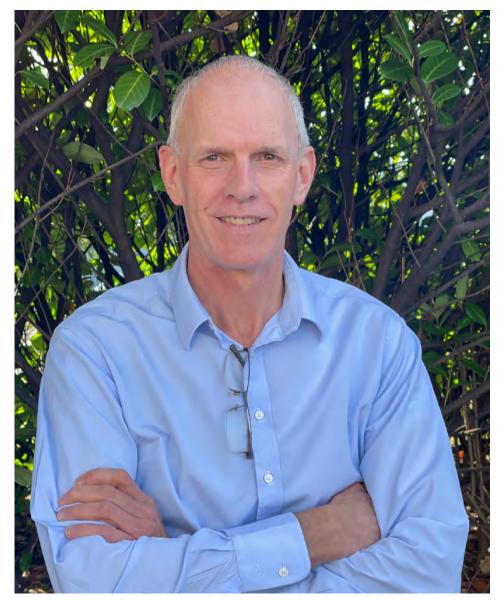
For years I have been known as Delivery Systems Manager which didn't even touch on the complexities of the role. More recently this has become Head of Health, Safety, Environment and Quality but although this is slightly more accurate, if someone asked me to explain what I do "in a nutshell" I would be stumped.

I work across many facets of our business and much of my work involves creating guidelines and making sure these are adhered to. This can involve creating health and safety policies and procedures, liaising with Site Managers, carrying out risk assessments, training staff, creating construction management plans and carrying out site inspections/audits so we stay at the top of our game.

#### A team effort

Luckily, I do not have to do all this work alone.

Also in my department is Training Manager Steve Hammond, his son Andy Hammond, our Health and Safety Advisor/Trainer,



Grace Johnson who is about a year away from completing her Apprenticeship on Health and Safety and Kelly Jones, Health and Safety Administrator.

I spend about 80% of my time in the office and 20% on site while Andy is often out on site undertaking inspections and training.

Steve manages training within the group, delivering the SMSTS and numerous other plant-related courses, together with the management of the apprenticeship programme.

Kelly books training and assists the whole team with preparing documents and other admin-related tasks. Grace is in transition to a health and safety role and is working hard to complete her assignments. She is currently building up her experience and undertaking joint visits with Andy.

#### Our work in the field

While managing the health and safety policies, procedures and training is a large part of our role, one of the most complex elements revolves around the management of hazards on site.

Hazards could be something already there – such as a busy road, overhead or underground services, unstable buildings or asbestos. There may be environmental risks that we create ourselves. For example, we might need to strip the topsoil which could increase water run off that could cause problems to adjacent properties. All these need to be carefully planned or managed.

We also have to consider the ecology and review studies into owls, bats, newts and bird populations and make sure these species are included in our planning.

One of our most challenging sites to date has been Erith which was a former landfill site and contained lots of contamination including asbestos.

We employ a contractor to oversee the environmental waste management and produced our own plans to manage the site using a simple way of identifying the hazards through green, amber and red zones.

#### Job for life

l've had a rich and varied career, originally training as a Civil Engineer and spent 10 years on site as a Setting Out Engineer and Site Manager. After that I worked as a Risk Control Surveyor for an insurance company assisting construction companies and have worked for a health and safety consultancy specialising in asbestos.

But my role here at Anderson merges all of this and gives me immense satisfaction.

My team is a well-oiled machine, and as a company, we are well respected in the industry. And thanks to our systems, structure, and superb skillset there's no fivefoot piles of paperwork to be seen!

## Meet the Estimating Team.

The Estimating Team has clocked up a cumulative 39 years working for Anderson and 96 years in the industry. The team of five are now looking to expand. Here, Adam Read, Managing Estimator, explains how almost all construction projects start in their – very experienced – hands.

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### What is the role of the Estimating Team?

It's extensive but in basic terms, we assess and review all new opportunities by reviewing drawings, completing measures and pricing each project on its merits. Currently, around 90% of our tendering opportunities are for our Construction Business and the remainder for our Development Business. In both cases, we are seeking to understand every aspect to create robust, wellconsidered tenders that meet the demands and exceed the expectations of all stakeholders.

This will involve everything from studying ground conditions, what we can see, what we can't see, ground water, contamination, strata composition, clay, sand, chalk, risk to health, safety and wellbeing of operatives. We also understand how things may impact the cost and delivery of a scheme such as foundation design, drainage strategy and topography of sites.

Anderson's Estimating Team strives to stand out from the crowd by gaining a depth of knowledge on every project that is second to none. We demonstrate this level of expertise by establishing early contractor involvement, seeking to move from a preferred bidder to successful contractor, by aiding our clients throughout their pre-contract process, even if our price at first glance isn't the most commercially appealing. This is because our clients know we have explored every possible scenario so there will not be hidden extras when appointed.

#### Who's on the team?

Senior Es<mark>timators Steve Kelly, Simon Lemon and Dan Adams with Managing Estimator Adan</mark>

Simon Lemon, Dan Adams and Steve Kelly are our Senior Estimators and Karis Lindsell is a Trainee Estimator after completing her Apprenticeship with Anderson last year.

We are now recruiting for a midrange Estimator to join us and reinforce the team further.

### What does an average day look like for Adam?

There's no such thing as a standard day. I do lots of estimating work myself, but I also oversee the work of the team.

This means attending pre-tender, mid-tender and adjudication meetings together with the wider delivery team. At Anderson, we utilise all the skills the business has to offer by forming a 'bid team' that consists of not only the Estimator, but Project Planner, Contracts Manager, Buying department, Technical department and, often on repeat phase projects, tapping into the wealth of knowledge that the incumbent Site Manager will have built up over the duration of the project.

This approach allows us to discuss and agree things like sequence methodology, opportunities and risks, constraints, buildability and health and safety at numerous points throughout the tender process. This ensures a complete understanding of each project and tenders that offer our clients cost certainty.

Part of my job involves reviewing new tender opportunities, assessing them using our 'project selection matrix' to establish the suitability for Anderson and track the progress on 'live' tenders that are ongoing. The team catch up weekly to discuss workload, talk through current tenders and forecast our workload, managing expectations internally and externally.

The team collectively complete between 40 and 50 tenders a year, with a cumulative value in the order of £80m-£90m, and we win the majority of that work because we focus predominantly on large, recurring-phase jobs with clients we have established relationships with.

#### What's the best part of your job?

I like the collaboration – not just with my immediate team but across the whole business. Anderson employs some great people who are willing to share ideas, listen to opinions and collectively find the best solutions.















Six months after the latest cohort of Apprentices joined the Anderson family, Training Manager Steve Hammond examines how enhancements to the Apprenticeship Scheme are giving all eight the best start to working life.



Our Apprenticeship Scheme has been operating for almost two decades and each year we take on a raft of new talent – vital for a sector that has long-suffered from an industry-wide skills gap.

But – as with any long-standing programme – we make constant tweaks to keep our provision top of the game.

This year we worked with Colchester Institute to make further improvements including the introduction of a pre-apprenticeship course, a month of theory and practical college lessons, and a series of on-site mini courses focusing on core practical skills.

Among these was trowelling with our subcontractor DF Brickwork, drainage with Jack Bailey, Supervisor at The Mulberries in Witham, and levelling with Site Engineers Luke Wheeler and Bartlomiej "Bart" Lewicki – also in Witham.

These were all completed before the Groundworks Apprenticeship commenced and meant all eight started on site with a Level 1 City and Guilds qualification in construction and a CSCS card – as well as a good understanding of what was expected of them next.

As a result, they have hit the ground running – with superb feedback from their Site Managers and from their college tutors about their progress.

#### The apprentices include:

Alexander Lowe, 21, from Woodbridge, Suffolk, based at Thurston

Taylor Dowman, 17, from Tiptree, Essex, based at Maldon

Greg Russell, 17, from Chelmsford, Essex, based at Chitts Hill

John Anthony Dunnow, 18, from Southend-on-Sea, based at Witham

Kieran Albert Bonass, 18, from Braintree, Essex, based at Stowupland

Riley Giles, 16, from East London, based at River Reach, Mistley.

Thomas Mason-Fowler, 17, from Southend in Essex, based at Maldon

Ben Cullin, 17, from Black Notley, who is based at Silver End



#### "I have my sights set on a red hat"

Riley Giles was the youngest of the Apprentices that joined Anderson at the end of September, and he is now working with Anderson on the Hopkins Homes site at River Reach, Mistley.

He said: "I love every minute of it. The lads on site have been great.

"I was worried about getting up early every day but actually I can't wait to get started – I even get up early on weekends now so I don't waste the day.



### **Apprenticeships** with Anderson

#### Level 2 Diploma in Construction Operations

Our Apprentice selection course starts in August 2022 for four weeks with the successful candidates being accepted onto the full apprenticeship in September.

The apprenticeship consists of practical and theory based training sessions learning a variety of Groundwork subjects.

Competitive salary above minimum apprentice wage.

Closing date for application is 15th May Please send your CVs to:

apprentices@andersongroup.co.uk

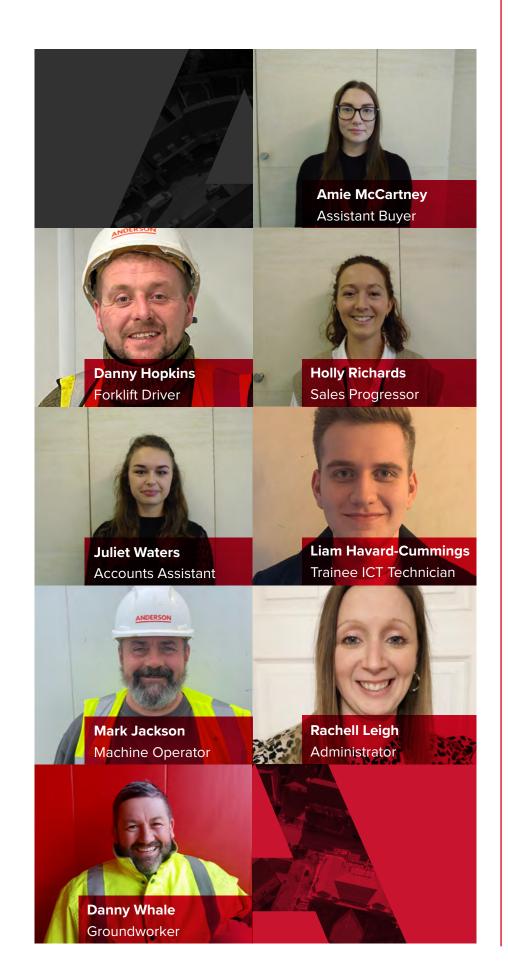


Riley has ambitions to work his way up within the company to become a Site Manager.

"I like the idea of progressing with Anderson – it's a really great company," he said. "But I have to admit I also I have my sights set on wearing one of those red hats one day!"



## New starters.



## Health & safety awards.

#### **Health and Safety**



Health and Safety Managers



**Quality** 



#### **Quality Managers**



## Saddle up and secure your place in the annual Anderson Bike Ride 2022.



Our popular bike ride which raises thousands of pounds for charity is back – bigger and better than before – and entrants can sign up now.

Riders can secure their place in the Anderson Bike Ride 2022, which takes place on Saturday, June 11.

The last ride in 2019 saw 150 riders covering 55 miles – and raising more than £50,000 for the Anderson Charitable Foundation, which in turn supports various charities each year. All monies raised this year will be going to charities supporting the people of Ukraine.

Having been forced to pause during the COVID-19 pandemic

restrictions, the ride is making a welcome return this year.

People can now book their place to take part in the ride, which starts at Anderson's head office in Chelmsford, and heads out across the Essex countryside, through picturesque villages on a rural route.

Riders will arrive at 8.30am for a briefing at 9am, with the first teams leaving at 9.20am. There will be four stops en route where food and refreshments will be supplied.

Mark Anderson, Chairman of Anderson, said: "We're delighted our much-loved bike ride is back again, even bigger and better than before. "We'd love to welcome lots of new riders this year, so if you fancy a great day out riding through the beautiful Essex countryside, while raising money for an amazing cause, and testing out your brain power too, then sign up now."

The event is not a race – and the winning team is not the first team back, as general knowledge is key. There will be a themed quiz carried out throughout the day with the finishing line at Springfield Lodge.

Friends and family are invited to welcome the riders' triumphant return and celebrate with a BBQ and a well-stocked bar as well as bouncy castles to occupy our younger guests. AFB Bike Ride 2022

### Individuals can enter along with teams.

To enter a team, a minimum of four people is required with a maximum team size of 15 riders. If you are entering a team, you will be asked for a team name along with the team captain's details. We will set up an online donation page for you and we encourage teams to create their own branded riding tops. Should you need any advice on where to get these printed, we can help you.

Individual entrants are just as welcome, so get in touch and we will put together barbarian teams.

Each rider is expected to raise a minimum of £150 sponsorship, which will be donated to the Anderson Charitable Foundation – which was founded by Chairman Mark Anderson.

We rely on the generosity and support of our staff, partners and clients to raise both funds and awareness for our chosen charity. Therefore, please feel free to invite colleagues and friends to join the ride.

Anyone interested in taking part or finding out more can contact Leila Stammers on 07464 498219 or email I.stammers@ andersongroup.co.uk





**CONSULTANT PROFILE** - TateHindle

## **Consultant.**

### **TateHindle**

Established in 1992, TateHindle is an awardwinning architecture practice that creates exemplary design for places where people can live, work and enjoy every shade of life in between. It has a vision to evolve every space, building or community it engages with for the better — for its people and for the planet. An established employeeowned trust, based in an innovative hybrid office space in east London, TateHindle has recently launched a new website and brand identity to take it into the future.



#### The Quarry, Erith

TateHindle's design for Anderson and joint venture partner L&Q will deliver 145 new homes, of which 113 will be affordable homes for rent and shared ownership. Acting as the gateway to the development, the scheme will create 540 square metres of new retail and commercial space, parking and cycle storage provision, significant landscaped open space, and increased connectivity to the wider masterplan.

Director Mike Jamieson said: "We're incredibly excited to be working with Anderson to breathe new life into this important site. Our design for the four apartment buildings aims to knit seamlessly into the hillside, creating high quality homes for a vibrant new community in an ecologically-focused setting."





#### **Garrison Lane, Suffolk**

TateHindle's exemplar PassivHaus scheme for East Suffolk Council will create a contemporary, sustainable new community of 61 new homes in Felixstowe, including 41 much-needed council homes. The high-quality, energyefficient homes are set around communal gardens in this flagship development which will kickstart the council's sustainable housing programme. The scheme will also re-use existing buildings and a sports field on the former Deben High School site to deliver community facilities.



#### Alton Estate, London

The practice's design for 230 new homes across three buildings on the landmark 1950s Alton Estate in south west London is part of a transformative new masterplan of 1,108 homes and amenities. The scheme, for the London Borough of Wandsworth, will provide high-quality one- to three-bedroom homes in contemporary mansion blocks that have been designed to respond to the varying context of the estate's renowned brutalist architecture, and the nearby Roehampton Village conservation area.

## **SiteStak:** NEAT, TIDY AND SAFER THAN EVER

Michael Keeley prides himself on orderliness – and not just in how he manages his complex and broad-reaching role as Associate Production Director of Construction. Here, he explains why one of the products he helped introduce to Anderson sites two years ago is keeping them neat and tidy – and safer than ever.

I started working in construction when I was 17 and a lot has changed in the last 25 years.

Two of the major shifts have been in the emphasis we now put on safety and site presentation – things that, almost three decades ago, didn't factor as high on the list of priorities as simply getting the job done.

At Anderson, we manage to meet deadlines and budgets and put these elements first.

This is because the meticulous and orderly way we conduct ourselves allows us to surpass safety standards and this reduces accidents, cuts costs, boosts productivity and ultimately, means we meet the targets.

#### What is it?

The SiteStak system provides a solution to the problem of storing and stacking underground drainage pipes and fittings for quick access.

Before we discovered this product, pipes would be held in a compound – sometimes a couple of miles away from the place where they were needed – or in smaller piles on site, often making the area look messy. SiteStak holds up to 25 lengths in each secure container, keeping everything tidy, providing an easier stock control system, reducing accidents, removing mess and improving efficiency.

We started working with the product two years ago after the manufacturer Drainfast agreed to make some extra modifications to meet our needs.

We asked for the equipment to have a lockable lid and lockable toolbox attachment to keep our equipment and product safe, and to incorporate a workstation where pipe can be cut and prepared for installation.

This cutting tool allows us to put a saw into a groove to meet the pipe and cut exact lengths – such as the 600mm length needed for a rocker pipe.

### Presentation is everything

Anderson has a reputation built on several things including excellence, expertise and experience.

We are exceptionally proud of the quality of our work, the skills of our team and our ability to deliver.

And I believe all of that is intrinsically linked to the way that we, as a company, present ourselves and to our standing as a contractor of choice in the industry."

Turn to pages 42 to find out more about Drainfast



### ANDERSON



Associate Production Director of Construction Michael Keeley on site at River Reach in Mistley with the SiteStak

### SiteStak in numbers

### There are 22 SiteStaks

on Anderson sites this month

Each SiteStak holds approximately **25 lengths** of pipe

Anderson used 50 miles of pipe in 2021

## drainfast 🔿

It doesn't get more prestigious than the Tower of London – but that's where the team from Drainfast recently found themselves.

They were delivering ducting and drainage as part of ongoing work at the famous landmark.

The company is one of the UK's leading suppliers of groundworks products, holding large stocks of hundreds of items across three depots in the South and South East England and the Midlands.

#### Safe and reliable

A strong supply chain has never been more important – and Drainfast prides itself on being a responsive and reliable supplier.

Anderson has worked closely with Drainfast on a customised version of its SiteStak system, a safe and efficient site storage solution which incorporates a mobile workstation.

But Drainfast, whose head offices are in Hampshire, is also known in the sector for supplying a wide range of groundworks products to the construction industry since it was established in 2003.

#### **Exceptional service**

Luke Siderfin, Account Manager at Drainfast, said: "Our aim is to build lasting and mutually beneficial relationships with our customers and to deliver exceptional customer service.

"We have worked with Anderson for several years, and are especially proud of our project to customise our SiteStak system to meet the company's requirements.

"At Drainfast, we strive to prevent construction project delays by delivering the products our customers have ordered speedily and accurately."



Drainfast guarantees next day delivery on orders placed by 5pm and strives for 100% 'on time, in full' deliveries every day.

"Plans change all the time on site, and companies need a supplier who can adapt and keep up with the speed they're working at," said Luke.

"Friendly service and a can-do attitude to our customers' requests make us refreshingly different. Whatever the request we're ready for it."





# **Tributes to Site Engineer Mark.**

In late January this year, it was with great sadness that we heard of the untimely death of Mark Payne who worked freelance for Anderson as a Site Engineer.

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Mark was an excellent Site Engineer, and absolute gentleman and respected by all of his colleagues.

Although taken too early, Mark lived a great life and was utterly committed to his wife and family and was selfless in this regard.

Growing up in Kent, on leaving school he joined the RAF and worked as an Air Traffic Controller.

On leaving the RAF, a Surveying Degree at University beckoned which led to a career in engineering which took him all over the world, including Australia.



An outdoors man with a passion for history and general knowledge, with a great sense of humour and an ability to engage with anyone, Mark will be sadly missed by the Anderson team. Mark is survived by his wife Iva and their children, and our heartfelt condolences are extended to them.

Rest in peace Mark.

